



## SSQ Insurance

<https://ssq.ca/en>

### Sign up for ACCESS | Plan Members

Before getting started, be sure to have your SSQ insurance card and group insurance certificate on hand.

#### Step 1

Go to [ssq.ca](https://ssq.ca)

Click LOGIN,

Followed by Group Insurance - ACCESS | Plan Members under INSURED.



close and return to the site X

### Login

#### ▼ Insured

Group Insurance - ACCESS | Plan Members

Auto and Home Insurance - Customer Centre

Mercer Retiree Solution (MRS)

#### > Investor

#### > Administrator

#### > Advisor

#### > Health professional

#### Step 2

Since you are a new user, click **SIGN UP NOW**.



Français

## ACCESS | Plan Members

### Login

Username

Password

☐ Remember my username

Login

[Forgot your username or password?](#)

### Sign up

Sign up for ACCESS | Plan Members, and your health insurance claims submitted online will be reimbursed within 48 hours.

You can also:

- Find out which expenses are covered by your group insurance
- Access the SSQ Mobile Services app
- Register for direct deposit and online claim statements
- Get your statement for tax purposes
- Print another SSQ insurance card in case of loss

[For more on ACCESS | Plan Members >](#)

Sign up now

### Step 3

Enter your personal information and click NEXT to continue. Don't forget to make a note of your username and password. You'll need them later.

### Step 4

Now it's time to enter your certificate number. It is printed on your SSQ insurance card and insurance certificate for your convenience.

### Step 5

To finish your registration, enter the activation key printed on your group insurance certificate.

### Step 6

Once all the steps are complete, you'll receive an email from SSQ Financial Group with a link that must be clicked to confirm your registration.

### Step 7

Please ensure that the information you provided is correct and click on ACCESS YOUR FILE. You will then be redirected to the ACCESS | Plan Members website.

## **Step 8**

Your registration for the ACCESS | Plan Members website is complete. From now on, you can log in by entering your username and password in the Existing User section on the left.